



Service Repair Technician – Taps & Valves Job Description

Reports To: Water Distribution System Supervisor
Department: Water

Classification: Non-Exempt
Pay Range: \$17.64 - \$29.12 Hourly

Position Summary

The Service Repair Technician – Taps & Valves is responsible for the installation, maintenance, and repair of water lines and associated equipment, including fire hydrants and valves. This role involves operating light and heavy equipment, troubleshooting system issues, and performing physically demanding tasks in various environmental conditions to ensure the functionality of the water system.

Essential Duties and Responsibilities

The following duties are representative of the functions performed in this classification. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to the role.

- Install, maintain, repair, and locate water lines.
- Perform maintenance and installation of fire hydrants, valves, and appurtenances.
- Perform service connections and disconnections.
- Effectively troubleshoot and resolve issues related to water system lines and equipment.
- Operate and perform basic maintenance on hand tools and both light and heavy equipment as needed.
- Perform related duties as directed.

*Required to be scheduled for on-call duty on a routine basis, responding to and repairing leaks

Knowledge, Skills, and Abilities

Technical Skills

- Knowledge of residential and commercial pipe systems.
- Familiarity with local geography and street locations to support operational efficiency.
- Ability to perform rapid, accurate mathematical calculations related to daily tasks.

Communication and Interpersonal Skills

- Strong verbal and written communication skills.
- Build and maintain professional relationships with associates and interact with employees at all levels.
- Communicate with customers in a polite, respectful, and professional manner, serving as a positive representative of the company and reinforcing commitment to quality service.



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Professional Traits

- High level of integrity, responsibility, and reliability in meeting deadlines and fulfilling commitments.
- Commitment to maintaining safety standards and professional conduct.

Education and Experience

- High school diploma or GED.

Licenses, Certifications, or Registrations

- Valid Driver's License (must meet insurability requirements of company insurance provider).
- State of Florida Class A Commercial Driver's License or the ability to obtain one after six (6) months.

Physical Requirements

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions of the job.

- Must have manual dexterity to operate equipment.
- Requires the ability to use close and distant vision, adjust focus, and perceive information at normal spoken word levels.
- Requires the ability to distinguish shades of color.
- Physically demanding tasks may include standing, walking, lifting, pulling, bending, stooping, crouching, reaching, crawling, climbing, and repetitive motions.
- Moderate to heavy lifting is required (up to 50 pounds).
- Exposure to disagreeable environmental factors, such as outside weather conditions, dampness/humidity, heat and cold, noisy and dusty conditions, odors, heights, and working with moving objects and vehicles.